Eldercare Delivery

Supporting members in need of care

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Questions to Consider

- Where should care be provided?
- What level of support and care is needed for this individual?
- Is the person aging in the right place?
- Is the model of care related to your philosophy?
- How is care coordinated?
- By whom and how is support provided?
- Are processes, policies and procedures needed?
- Is there a need for education and training?

Aging in the *Right* Place

- Is it a healthy and safe situation for the individual?
- Is it life giving for the support community?
- Where is the right place for this person to live?
- Does this place match your philosophy of aging and eldercare?

Model of Care

Medical vs. Well-Being

Focus on whole person

Quality of Life

Where should care be provided?

Under our Roof?

- Do we have the professional training and knowledge to adequately care for our members? What training is needed?
- Are we able to hire staff to care sufficiently for our members?
- Do we need support from others?
- Are there issues of safety we need to consider?

Under our Roof?

- Are our buildings adapted to meet the needs, such as ramps and easy access to the outside, handrails, raised toilets, walk in showers, adequate lighting, etc.?
- Do we have the equipment needed for adequate support?
- What are our policies, procedures, and processes regarding where and how each level of care will be provided?
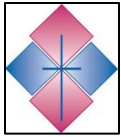- Do we have access to the professional services needed?

Basic Healthcare Services

- Primary physician
- Vision/Auditory
- Podiatry
- Dental
- Therapy (PT, OT, ST)
- Equipment needs

Care Coordination

- Who provides care coordination?

- What is the role of Leadership?

- What is the role of the Healthcare Advocate? Are they clear about their role? Have the documents been updated?

- Who has the responsibility of "taking away" the keys or sharing with someone they need to move?

Staffing

- Do staff have the skills required?

- Orientation and Training including your history, mission and philosophy of aging?

- Are staffing levels adequate to provide the necessary care without over-staffing or over-working members of the institute?

- Do you have someone to assist you with employment law and Human Resource issues?

Under Another Roof?

Resources and Relationships

- What resources/relationships do you need to develop?

- What do you know about your local resources and providers?

- What opportunities are there to partner with others?

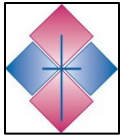- How will your community support a member who has moved to another location?

Licensed Levels of Care
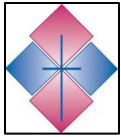
Assisted living

Board and Care or RCFE

Skilled Care Communities

Long-Term Care Communities

Additional Support and Care Options

- PACE - **P**rograms for **A**ll-Inclusive **C**are for the **E**lderly
- Memory Care
- Hospice
- Adult Day Service
- Homemaker/Housekeeping

Resources

Checklist for Nursing homes - https://www.medicare.gov/care-compare/en/assets/resources/nursing-home/NursingHomeChecklist_Oct_2019.pdf

Care Providers - https://www.medicare.gov/care-compare/resources/information-about-provider-types

NRRO and Avila Institute of Gerontology Webinars - https://www.usccb.org/offices/national-religious-retirement-office/webinars

PACE - https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/PACE/PACE

Pioneer Network - https://www.pioneernetwork.net/

Walking Together Along the Dementia Path - https://www.usccb.org/offices/national-religious-retirement-office/walking-together